Self-Check Guide for Testing Connectivity to HKEX Market Data System

Multicast Data Receive To check with Network Please reach Connectivity Project and Support Team at (852) 22116558 or email Connect to Heartbeat to IVSupport@hkex.com.hk with the following information: receive realcorrect Carrier to confirm if the Yes Yes Yes data? Environment (production or testing) multicast IP & connectivity to HKEX List of subscribed OMD / MMDH / IIS data feed, and which one is having issue ports? servers is working No The last time you can receive data without issue properly No Multicast channel(s) encountered issue No The feedback from the Network Carrier (i.e. IGMP join group results) Connect End (3) during Yes End (4) System 1: Please connect during system operation hours Operation 2: It is expected that no / limited real-time data disseminate during OMD-C. OMD-D & Time? non-trading hours 3: Please refer to the Connectivity Guide for correct IP and ports Testing schedule of No Connectivity Guide² corresponding systems¹ 4: Network Carrier will a) provide information for the connectivity issue / b) fix the connectivity issue End (1)

